

Claim form

Allianz Insurance plc [www.allianz.co.uk](http://www.allianz.co.uk)

# Marine Cargo Claim Form

Please note your claim details will be passed to Allianz Global Corporate and Specialty which is within the Allianz SE group of companies ("Allianz") who are marine cargo claims specialists. You will be contacted by a claims handler in due course, who will advise you of the claims reference number and any further documentation that is required in support of your claim.

Please complete the relevant sections.  
If any are not applicable please add N/A

Please complete and return form to Allianz Insurance plc, Allianz Global Corporate and Specialty,  
Marine Claims, 60 Gracechurch Street, London, EC3V 0HR or e-mail [marineclaims@allianz.co.uk](mailto:marineclaims@allianz.co.uk)

## Claim details (please insert)

Allianz Claim Reference	<input type="text"/>
Claimant/Assured	<input type="text"/>
Policy Number	<input type="text"/>
Email Address	<input type="text"/>
Telephone	<input type="text"/>
Brief Description of Event	<input type="text"/>
Carrier Involved	<input type="text"/>
Terms of Carriage	<input type="text"/>
Carrier held responsible (dd/mm/yyyy)	<input type="text"/>

## Documents available (please insert)

Commercial Invoice & packing list	<input type="text"/>
Freight Invoice	<input type="text"/>
Original Transport documents: CRM Note, Bill of Landing, Airway Bill, Consignment Note	<input type="text"/>
Collection/Delivery Receipt – claused to note damages/missing items	<input type="text"/>
Copies of correspondence holding the carriers/third party(ies) responsible	<input type="text"/>
Photographs of damages – if applicable	<input type="text"/>
Copy of Police Report – if applicable	<input type="text"/>
Driver's statement – if applicable	<input type="text"/>



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## Consignment details (please insert)

Weight of consignment in kgs

Weight of damaged/missing goods in kgs

Estimate of damage/loss

Carrier Settlement offer received?

## Data Protection Notification

We may use the personal and business details you give us, or which are supplied by third parties, to consider your claim, search the files of credit reference agencies who may keep a record of the search, to carry out such financial and other enquiries as we may consider necessary to evaluate the claim and assist in making a decision regarding the claim, and for compliance business reviews. We may also share these details with other insurance organisations and selected other parties to handle claims and prevent fraud. Personal details may be transferred to countries outside of the EEA. They will at all times be held securely and handled with the upmost care in accordance with all principles of English law. We will store personal details on computer but will not keep them for longer than necessary. Under the terms of the Data Protection Act 1998, individuals are entitled to a copy of all the information we hold about them.

Telephone calls may be recorded for our mutual protection, training and monitoring purposes.

### VERY IMPORTANT – FRAUDULENT AND EXAGGERATED CLAIMS

Deliberately exaggerated claims could invalidate your policy cover. Insurance fraud is a crime and liable to prosecution.

The above answers to our questions will be the basis of consideration of your claim. You must ensure that all information is true, correct and complete to the best of your knowledge and belief, and that all material facts have been disclosed.

A material fact is one that is likely to influence us in the assessment or acceptance of this claim, or application of cover under the terms and conditions of your policy.

If you are in any doubt as to whether a fact is material, **you must disclose it.**

**FAILURE TO DO THIS MAY RESULT IN YOUR POLICY BECOMING INVALID AND A CLAIM PAYMENT WILL NOT BE MADE.**

## Declaration

I / We declare that the foregoing particulars to be correct to the best of my/our knowledge and belief.

Policyholder's Signature

Position within company and authorised signatory

Date (dd/mm/yyyy)

Address

Postcode

Address

Postcode